

# VISITORS INSURANCE GUIDE

Mandatory health insurance for  
foreign visitors to Georgia



**IMEDI L**

## MANDATORY HEALTH INSURANCE FOR FOREIGN VISITORS TO GEORGIA

Imedi L offers mandatory visitors' insurance fully compliant with Georgian legislation – combining strong medical coverage, local assistance, wide provider network and affordable price.

According to the law of Georgia on tourism, health and accident insurance is mandatory for all foreign visitors entering Georgia.

### Why Imedi L :

- ✓ Local assistance ensures fast problem resolution
- ✓ Wide network of medical providers across Georgia, including regions
- ✓ 30 years of experience in the insurance market
- ✓ 200,000+ insured clients

### Additional benefits:

- ✓ 40% discount on planned outpatient services
- ✓ 50% discount on planned and emergency dental services

### Visitors health insurance policy for foreign tourists

Imedi L visitors insurance covers emergency medical expenses, accident-related treatment and other urgent medical needs during the entire period of stay in Georgia. coverage applies throughout the whole country.


### Border acceptance

This policy is fully compliant with georgian legislation and can be presented at border control.

## IMPORTANT CONTACT



 24/7 MEDICAL ASSISTANCE

 +995 32 292 22 22

 ALWAYS CALL THIS NUMBER BEFORE VISITING A CLINIC

# IMEDI L

## VIZITORS' INSURANCE COVERS THE FOLLOWING



### Telephone medical assistance:

Information about medical facilities, monitoring treatment process and quality, monitoring financial documentation



### Organization of emergency outpatient services



### Ambulance call coordination



### Organization of emergency dental services



### Organization of emergency hospital services

#### IMPORTANT:

This guide is for information purposes. Full terms and conditions are available on: <https://imedil.ge/legal-info/visitors-geo/ge>

## MAIN INSURANCE COVERAGE

Covers	30 000 ₾ Total insurance limit	Co-payment
24/7 hotline and emergency medical services	Unlimited	100%
Emergency outpatient services due to illness, emergency outpatient services due to an accident	10 000	100%
Emergency inpatient (hospital) services due to illness	6 500	100%
Emergency inpatient (hospital) services due to an accident	6 500	100%
Emergency dental services	1000	100%
Repatriation	3500	100%

#### NOTICE:

The total policy limit is 30,000 GEL, coverage applies to insured persons up to 70 years of age, and the geographical scope includes the entire territory of Georgia, except occupied regions.

## HOW TO USE YOUR INSURANCE IN CASE OF EMERGENCY

1

**CALL 24/7 ASSISTANCE:**  
**+995 32 292 22 22**

2

**TELL THE OPERATOR:**

- ✓ Your policy number
- ✓ Your location
- ✓ What happened

3

**FOLLOW THE  
OPERATOR'S  
INSTRUCTIONS**

4

**DO NOT GO TO A CLINIC  
WITHOUT INFORMING  
IMEDI L (EXCEPT LIFE-  
THREATENING CASES)**

## WHEN SHOULD YOU CONTACT IMEDI L?

Sudden illness

Accident or injury

Severe pain

High fever

Breathing problems

Allergic reactions

Dental emergencies



**Any situation that cannot wait until the next day**

- ✓ **24/7 hotline** implies a round-the-clock telephone insurance consultation, resolving of the issues connected with **emergency medical service** implies a medical service rendered by the emergency medical service team under an emergency medical indication, also transportation to the medical institution from the place of accident to rescue vital function of the insured as well as referral.
- ✓ **Outpatient emergency service (caused by disease or accident)** implies therapeutic and diagnostic manipulations due to below-mentioned events (specialist's consultation, instrumental and laboratory examinations, outpatient manipulations, medicines), failure in fulfillment or delay of which for more than 24 hours may be resulted in death, restriction of abilities or significant worsening of the state of health of the insured and when there is no a necessity of rendering of inpatient medical service. simultaneously, duration of treatment does not exceed 24 hours.

The events covered by emergency outpatient service are provided in the following documents

<https://imedil.ge/legal-info/visitors-geo/ge>

- ✓ **Emergency hospital service (due to disease or accident)** implies payment of the medical services (medications, diagnostic manipulations, therapeutic and surgical treatment) in compliance with the terms of policy in case of accidents (acute emergency cases within the insurance period incompatible with life caused by physical, mechanic, thermal, chemical impact) and below-mentioned events (acute emergency cases within the insurance period incompatible with life) delay of which for more than 24 hours results in death of the insured, while staying in hospital for more than 24 hours

The events covered by emergency outpatient service are provided in the following documents

<https://imedil.ge/legal-info/visitors-geo/ge>

- ✓ **Emergency dental service** implies the primary dental aid due to emergency case – tooth extraction, anesthesia and diagnostic manipulations connected with it (dentogramm/visio).
- ✓ **Repatriation** implies expenses of repatriation of the deceased tourist in case of any accidental or sudden death occurred on the territory of Georgia in the range of limits and according to the terms indicated in the insurance policy.

## WHAT IS CONSIDERED AS AN INSURANCE EVENT

- Wounds – surgical treatment and suturing
- Fractures – X-ray and immobilization
- Anti-rabies and anti-tetanus vaccination
- Poisoning – gastric lavage, infusion therapy
- Hyperthermia – doctor consultation, antipyretic treatment
- Burns and frostbite – wound treatment
- Bleeding – tamponade, coagulants
- Renal, abdominal, gallstone colic – medical therapy
- Allergic reactions – anti-allergic treatment
- Acute pain syndrome – pain relief therapy

## WHAT IS NOT COVERED

- Pre-existing and chronic diseases
- Alcohol/drug related incidents
- Fertility treatment
- Mental health treatment
- HIV, hepatitis
- Extreme sports
- Congenital diseases
- Supplements and hygiene products
- Self-inflicted injuries
- Cosmetic and plastic surgery
- STDs
- Rehabilitation
- War, riots, criminal activity
- Vision correction
- Non-traditional medicine