

Work Instruction - Fahrerhandbuch

Appendix 2 – Emergency Card

Procedure in the Event of an Accident, Fire, Product Spill or Other Emergency

1. Personal Safety

- ✓ Remain calm
- ✓ Ensure your own safety
- ✓ Leave the danger area
- ✓ Consider the wind direction (for dangerous goods)

2. Secure the Scene

- ✓ Switch on the hazard warning lights
- ✓ Wear a high-visibility vest
- ✓ Secure the accident scene
- ✓ Keep unauthorised persons away from the danger area

3. Call the Emergency Services

European Emergency Number

 112

Provide the following information:

- Who is calling?
- What has happened?
- Where did it happen?
- How many people are injured?
- Which products or dangerous goods are involved? State the product name(s) or UN number(s) as shown in the transport documents.

4. Inform the Dispatch Department

Emergency Number: +49 (0) 1511 4858883

Dispatch Department: +49 (0) 2241-2552-13

5. Provide First Aid

- ✓ Only provide assistance if it is safe to do so
- ✓ Ensure your own safety
- ✓ Assist injured persons

6. Dangerous Goods

- ✓ Follow the written instructions
- ✓ Do not take unnecessary risks
- ✓ Report any product spill
- ✓ Follow the instructions of the emergency services and competent authorities
- ✓ Only take action if it can be carried out safely

7. Reporting Obligation

The following incidents shall be reported immediately

- Accident
- Near miss
- Product spill
- Environmental incident
- Fire
- Theft
- Suspected tampering
- Injury

Important Principle:

Protect people – Secure the danger area – Call for assistance – Report the incident.

Safety always takes precedence over schedules, costs or continuing the transport operation.

This Emergency Card serves as an internal guidance document. For dangerous goods transport, the written instructions in accordance with ADR shall also be carried in the vehicle and followed in the event of an incident.

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