

PRIVACY STATEMENT NIMBLES

Introduction

Nimbles takes your privacy very seriously and shall handle your personal data with the utmost security and care. In this Privacy Statement you will learn how we handle your data as well as learn about your rights concerning our processing of your data. We advise that you read this Privacy Statement thoroughly. Should you have any questions or remarks, please contact us at hello@nimbles.com.

Who is Nimbles?

Nimbles is the besloten vennootschap Nimbles BV, with registered office at (1017 LD) Amsterdam listed at the Traderegister of the Dutch Chamber of Commerce under 64492389.

Nimbles is as the controller ultimately responsible with regard to the processing of your personal data.

How does Nimbles use your personal data?

Underneath you will find an overview of the purposes for the processing of your personal data. You will also find a specification of which data Nimbles uses for that specific purpose, the legal justification, and the amount of time Nimbles keeps this data. For clarity's sake, we have categorised the purposes.

Services, customer management and financial administration

Purpose:	Financial administration
Information:	Company name, Billing address, Bank details
Legal basis:	Necessary for the performance of a contract
Storage period:	As long as necessary for this purpose

Purpose:	Order Management
Information:	Home address, Delivery address, Billing address, Email, Phone, Payment information, Account number, Order Number, Complaint content, COC number, VAT number, Customer number
Legal basis:	Necessary for the performance of a contract
Storage period:	As long as necessary for this purpose

Purpose:	Handling complaints
Information:	Home address, Delivery address, Billing address, Email, Phone, Payment information, Account number, Order Number, Complaint content, COC number, VAT number, Customer number
Legal basis:	Necessary for the performance of a contract
Storage period:	As long as necessary for this purpose

Purpose:	Invoicing
Information:	Home address, Delivery address, Billing address, Email,

	Phone, Payment information, Account number, Order Number, Complaint content, COC number, VAT number, Customer number
Legal basis:	Necessary for the performance of a contract
Storage period:	As long as necessary for this purpose
Purpose:	Services
Information:	Home address, Email, Customer file data, Financial data, Data necessary to provide the service, Data generated by the service
Legal basis:	Necessary for the performance of a contract
Storage period:	As long as necessary for this purpose
Purpose:	Handling complaints
Information:	Home address, Email, Customer file data, Financial data, Data necessary to provide the service, Data generated by the service
Legal basis:	Necessary for the performance of a contract
Storage period:	As long as necessary for this purpose
Purpose:	Invoicing
Information:	Home address, Email, Customer file data, Financial data, Data necessary to provide the service, Data generated by the service
Legal basis:	Necessary for the performance of a contract
Storage period:	As long as necessary for this purpose
Purpose:	CRM
Information:	Name, Username, Email, Location, Order history, Social media account, Browser, OS, User ID, Phone, Profile photo
Legal basis:	Legitimate interests
importance:	Commercial interests
Storage period:	As long as necessary for this purpose
Purpose:	Job application
Information:	Name, Username, Email, Location, Order history, Social media account, Browser, OS, User ID, Phone, Profile photo
Legal basis:	Legitimate interests
importance:	Commercial interests
Storage period:	As long as necessary for this purpose

Marketing

Purpose:	Direct marketing
Information:	Name, Home address, Email, Phone, Click behaviour, Online behaviour, Interest in a product, Social media account, User ID, Order history, Billing address Legitimate interests
Legal basis:	Legitimate interests
Interest concerned:	Commercial interests
Storage period:	As long as necessary for this purpose
Purpose:	Affiliate marketing
Information:	Name, Home address, Email, Phone, Click behaviour, Online behaviour, Interest in a product, Social media account, User ID, Order history, Billing address Legitimate interests
Legal basis:	Legitimate interests
Interest concerned:	Commercial interests

Storage period: As long as necessary for this purpose

Purpose: Newsletter

Information: Name, Home address, Email, Phone, Click behaviour, Online behaviour, Interest in a product, Social media account, User ID, Order history, Billing address Legitimate interests

Legal basis: Legitimate interests

Interest concerned: Commercial interests

Storage period: As long as necessary for this purpose

Purpose: Retargeting

Information: Name, Home address, Email, Phone, Click behaviour, Online behaviour, Interest in a product, Social media account, User ID, Order history, Billing address Legitimate interests

Legal basis: Legitimate interests

Interest concerned: Commercial interests

Storage period: As long as necessary for this purpose

Purpose: Social media marketing

Information: Name, Home address, Email, Phone, Click behaviour, Online behaviour, Interest in a product, Social media account, User ID, Order history, Billing address Legitimate interests

Legal basis: Legitimate interests

Interest concerned: Commercial interests

Storage period: As long as necessary for this purpose

Purpose: Behavioural targeting

Information: Name, Home address, Email, Phone, Click behaviour, Online behaviour, Interest in a product, Social media account, User ID, Order history, Billing address Legitimate interests

Legal basis: Legitimate interests

Interest concerned: Commercial interests

Storage period: As long as necessary for this purpose

Purpose: Loyalty program

Information: Name, Home address, Email, Phone, Click behaviour, Online behaviour, Interest in a product, Social media account, User ID, Order history, Billing address Legitimate interests

Legal basis: Legitimate interests

Interest concerned: Commercial interests

Storage period: As long as necessary for this purpose

Website

Purpose: Website analytics

Information: Online behaviour, Location

Legal basis: Legitimate interests

Interest concerned: Commercial interests

Storage period: As long as necessary for this purpose

Purpose: A/B testing

Information: Online behaviour, Location

Legal basis: Legitimate interests

Interest concerned: Commercial interests

Storage period: As long as necessary for this purpose

Purpose: Account

Information:	Name, Address, Email, Username, Password, User ID, Message content
Legal basis:	Necessary for the performance of a contract
Storage period:	As long as necessary for this purpose
Purpose:	Submitting reviews or messages
Information:	Name, Address, Email, Username, Password, User ID, Message content
Legal basis:	Necessary for the performance of a contract
Storage period:	As long as necessary for this purpose
Purpose:	Chat feature
Information:	Name, Address, Email, Username, Password, User ID, Message content
Legal basis:	Necessary for the performance of a contract
Storage period:	As long as necessary for this purpose

Security and fraud prevention

Purpose:	ID verification
Information:	Electronic identification, Phone, Password, IBAN number, Name, Address
Legal basis:	Legitimate interests
Interest concerned:	Societal importance
Storage period:	As long as necessary for this purpose
Purpose:	data security
Information:	Electronic identification, Phone, Password, IBAN number, Name, Address
Legal basis:	Legitimate interests
Interest concerned:	Societal importance
Storage period:	As long as necessary for this purpose

Research and Development

Purpose:	Market research
Information:	Online behaviour, Home address, Email, Phone
Legal basis:	Legitimate interests
Interest concerned:	Commercial interests
Storage period:	As long as necessary for this purpose
Purpose:	Scientific research
Information:	Online behaviour, Home address, Email, Phone
Legal basis:	Legitimate interests
Interest concerned:	Commercial interests
Storage period:	As long as necessary for this purpose

How did we obtain your personal data?

Nimbles has obtained your data because you have provided this data to us. .

What are your rights?

Under the European General Data Protection Regulation you have a number of rights with regard to your data and the processing thereof:

Access

You may access your personal information and make any necessary changes in your account. If you would like to see which personal data Nimbles has obtained about you, you may exercise your right of access by submitting a request to Nimbles.

Making changes

If you wish to make changes to the personal information that you have seen as a result of a request for access and you are unable to make the changes yourself in your account, you may request that Nimbles makes these changes for you. You may request that Nimbles modifies, corrects, supplements, erases or shields your information.

Restriction of processing of personal data

You also have the right, under certain conditions, to ask Nimbles to restrict the processing of your personal data.

Right to object

If processing of your data takes place on the grounds of 'legitimate interest' by Nimbles or a third party, you have the right to object to that processing.

Portability of data

You have the right to obtain your personal data from Nimbles. Nimbles will provide this in a structured and commonly used format, which can easily be opened using commonly used digital systems.

Withdrawing consent

When the legal basis for a particular processing is your explicit consent, you have the right to withdraw that consent. This does not affect past processing, but does mean that we will no longer be allowed to process this data in the future. It may also result in Nimbles no longer being able to provide you with certain services.

Response from Nimbles

A request can be sent to hello@nimbles.com. Nimbles will comply with your request as soon as possible and in any case no later than one (1) month after Nimbles has received such a request. If Nimbles rejects your request, we will indicate in our reply why the request was rejected.

Recipients of your personal data

Your data may be transmitted to:

- Data processors

- Parties that are involved in the execution or fulfilment of an agreement between you and Nimbles

It is possible that Nimbles is required to submit your data to a third party, for example to fulfil a legal obligation.

What are cookies and how does Nimbles use them?

Cookies are small pieces of (text) information that are sent to your browser when you visit the website of Nimbles and then stored on the hard disk or in the memory of your device. The cookies placed via Nimbles's website cannot damage your device or the files stored on it. With 'cookies', we also mean comparable techniques collecting information, such as device fingerprinting.

Can changes be made to this Privacy Statement?

This Privacy Statement is subject to changes. We therefore advise you to regularly read the Privacy Statement for any such changes.

Questions, remarks, and complaints

If you have any questions regarding this Privacy Statement or the way in which Nimbles uses your data, you can send an e-mail to hello@nimbles.com. If you have a complaint about the way your data is processed, please send an e-mail to hello@nimbles.com. Furthermore, you always have the right to contact the competent national data protection authority. In The Netherlands, this is the [Autoriteit Persoonsgegevens](https://autoriteitpersoonsgegevens.nl).