Terms and Conditions

Pasito Dance School

KVK 97946168

Registered address: Schipluidenlaan 18, Amsterdam, the Netherlands

Primary studio location: Plesostraat 345-347, Amsterdam, the Netherlands

Email: info@pasitodance.com

Last updated: 15 August 2026

These Terms and Conditions apply to agreements for classes, courses, subscriptions, punch cards, private lessons, workshops, events and other services supplied by Pasito Dance School. Product-specific information shown at the time of purchase forms part of the agreement.

ARTICLE 1. DEFINITIONS

1. Pasito Dance School: Pasito Dance School, a general partnership (VOF) registered with the Dutch Chamber of Commerce under KVK number 97946168, with registered address at Schipluidenlaan 18, Amsterdam, the Netherlands.
2. Customer or Student: the natural or legal person who enters into, or intends to enter into, an Agreement with Pasito Dance School. Where the Customer is a consumer, mandatory consumer protection law applies in full.
3. Agreement: any agreement under which Pasito Dance School provides or undertakes to provide services to the Customer, including classes, courses, subscriptions, punch cards, private lessons, workshops, events and wedding dance services.
4. Bueno: the external booking and administration platform, currently accessible through bueno.nu, used by Pasito Dance School for registrations, bookings, subscriptions, attendance administration and related transactions.
5. Product Description: the description, price, validity, included credits or classes, booking rules, cancellation conditions and other product-specific information displayed in Bueno, on the Pasito Dance School website, in a booking confirmation, or otherwise supplied to the Customer before purchase.
6. Subscription: an Agreement giving the Customer access to a specified number or category of classes during a fixed initial term of three, six or twelve months, as set out in the applicable Product Description.
7. Punch Card: a prepaid product containing a specified number of class credits. The number of credits, validity period and any other restrictions are stated in the Product Description applicable at the time of purchase.
8. Course: a series of classes offered as one product, including beginner or introductory courses.
9. Class: an individual dance class or training session supplied by Pasito Dance School at a specified time and place.
10. Workshop or Event: a workshop, bootcamp, social, party, special training or other activity offered separately from the regular weekly class schedule.
11. Website: www.pasitodance.com and any official pages operated by Pasito Dance School.
12. In writing: communication by letter, email or another electronic method that can reasonably be stored and reproduced.

ARTICLE 2. SCOPE AND GENERAL PROVISIONS

1. These Terms and Conditions apply to all offers made by Pasito Dance School and to all Agreements, unless Pasito Dance School and the Customer expressly agree otherwise in writing.
2. The Product Description applicable at the time of purchase forms part of the Agreement. Product-specific conditions may supplement these Terms and Conditions. If a specific product condition conflicts with a general provision in these Terms and Conditions, the product-specific condition prevails for that product, except where mandatory law provides otherwise.
3. Any change to the conditions of a product applies only to purchases made after the change, unless the Customer expressly agrees otherwise or the change is lawfully applied to an ongoing Agreement under Article 17.
4. If any provision of these Terms and Conditions is invalid or unenforceable, the remaining provisions remain in effect. The invalid provision will be interpreted or replaced as closely as legally possible to achieve its intended purpose.
5. Nothing in these Terms and Conditions limits any mandatory rights that a consumer has under Dutch or applicable European consumer law.

ARTICLE 3. OFFERS, REGISTRATION AND FORMATION OF THE AGREEMENT

1. Services may be offered and purchased through Bueno, through the Website, by email, in person or through another method designated by Pasito Dance School.
2. An Agreement is concluded when the Customer completes a purchase or registration and receives confirmation from Pasito Dance School or the relevant booking platform, or when Pasito Dance School otherwise expressly accepts the Customer's booking.
3. The Customer must provide accurate and current information required for registration, booking and payment and is responsible for keeping account login details secure.
4. Pasito Dance School may refuse a registration or booking on reasonable grounds, including lack of capacity, unsuitable class level, safety concerns, previous serious breaches of these Terms and Conditions or outstanding payment obligations.
5. Unless expressly stated otherwise, personal bookings, subscriptions, punch cards and course places are non-transferable. Transfer to another person is permitted only with prior written approval from Pasito Dance School.

ARTICLE 4. RIGHT OF WITHDRAWAL FOR DISTANCE CONTRACTS

1. Where the Customer is a consumer and an Agreement is concluded at a distance, the Customer has a statutory right of withdrawal for fourteen days from conclusion of the service contract, unless a statutory exception applies.
2. The statutory right of withdrawal may not apply to services related to leisure activities where the Agreement provides for a specific date or period of performance, to the extent that this exception applies under applicable consumer law. This may include certain specifically scheduled classes, courses, workshops or events.
3. Where the Customer expressly requests that a service begin during the withdrawal period and later validly exercises the right of withdrawal, Pasito Dance School may charge a proportionate amount for the part of the service already supplied, where permitted by law.
4. Where a service has been fully performed during the withdrawal period after the Customer expressly requested early performance and acknowledged, where required, the consequences for the right of withdrawal, the withdrawal right may end in accordance with applicable law.
5. Where a statutory right of withdrawal applies, the Customer may exercise it using the withdrawal functionality made available through the online purchase interface, where applicable, or by sending an unequivocal written statement to info@pasitodance.com. The model withdrawal form in Annex 1 may be used but is not mandatory.
6. Pasito Dance School will process any valid withdrawal and refund amounts due within the statutory period and in accordance with applicable law.

ARTICLE 5. SUBSCRIPTIONS

1. Subscriptions are offered with an initial fixed term of three, six or twelve months. The exact price, number or type of classes included, payment frequency, commencement date and any additional conditions are stated in the Product Description applicable when the Subscription is purchased.
2. A Subscription gives access only to the classes and services included in its Product Description. It does not automatically include all regular classes, workshops, events or other services offered by Pasito Dance School.
3. During the initial fixed term, the Subscription cannot be ended early merely because the Customer no longer wishes to attend, except where the Customer has a statutory termination right or Pasito Dance School agrees otherwise in writing.
4. Unless the Product Description expressly states otherwise, after the initial fixed term the Subscription continues for an indefinite period. Once it has become indefinite, the Customer may cancel it with a notice period of no more than one month.
5. A Subscription purchased online may be cancelled through the online cancellation method made available for that Subscription, where available, or in writing to Pasito Dance School. Cancellation takes effect in accordance with the applicable notice period and mandatory law.
6. Pausing, freezing or extending a Subscription is not an automatic entitlement unless this is stated in the Product Description or separately agreed by Pasito Dance School in writing.
7. Unused class entitlements under a Subscription do not carry over beyond the period for which they are valid unless the Product Description expressly provides otherwise.

ARTICLE 6. PUNCH CARDS AND COURSES

1. The number of credits, price, commencement rules, validity period and any restrictions applicable to a Punch Card are those stated in the Product Description at the time of purchase.
2. A change to the validity period or conditions of Punch Cards offered in the future does not alter the validity or conditions of a Punch Card already purchased, unless the change benefits the Customer or the Customer expressly agrees to it.
3. Unused credits expire at the end of the validity period stated for the purchased Punch Card. Expired credits are not refundable or exchangeable unless mandatory law requires otherwise or Pasito Dance School agrees otherwise in writing.
4. A Course is purchased as a defined series of classes. The dates, duration, price and any course-specific attendance or cancellation rules are stated in the relevant Product Description.
5. Missing an individual class within a Course does not automatically entitle the Customer to a replacement class, credit, refund or extension, unless the Product Description states otherwise or Pasito Dance School agrees otherwise.

ARTICLE 7. CLASS BOOKINGS, CANCELLATIONS, WAITING LISTS AND LEVELS

1. Class bookings and cancellations must be made through Bueno or another method designated by Pasito Dance School.
2. The applicable booking deadline, cancellation deadline and consequences of late cancellation or non-attendance are displayed in Bueno or in the Product Description and form part of the Agreement.
3. If the Customer cancels after the applicable deadline or does not attend a booked Class, the relevant class credit or entitlement may be forfeited and the Customer is not automatically entitled to a make-up class, refund or other compensation, subject to mandatory law and any product-specific terms.
4. Bookings are subject to capacity. Where a waiting list is available, a Customer who receives a place through the waiting list is treated as booked and the ordinary cancellation rules apply from the moment the place is assigned, subject to the functionality and notifications provided by the booking platform.
5. Customers may participate only in classes at a level that Pasito Dance School considers reasonably appropriate for their current ability and for the safe and effective operation of the class. Pasito Dance School may recommend or require a different level where reasonably necessary. The school will make such decisions in good faith and may reassess a Student's level over time.
6. A booking does not guarantee a particular teacher, partner, room or exact class composition.

ARTICLE 8. PRIVATE LESSONS, WORKSHOPS, EVENTS AND WEDDING DANCE SERVICES

1. Private lessons, workshops, events, wedding dance packages and other special services may have separate cancellation, rescheduling, payment or attendance conditions.
2. Where product-specific conditions are supplied before purchase or booking, those conditions form part of the Agreement and prevail over the general provisions of these Terms and Conditions for that service.
3. Where no separate cancellation or rescheduling condition has been stated, the parties' individual written agreement and applicable law determine the Customer's rights and obligations.

ARTICLE 9. HEALTH, SAFETY AND CONDUCT

1. Dance and physical training involve inherent risks of physical exertion, falls, collisions, strains and other injury. The Customer is responsible for deciding whether participation is appropriate for them and for acting within their own physical capabilities.
2. The Customer must follow reasonable safety and teaching instructions, use equipment responsibly and stop or modify participation if they experience pain, dizziness, unusual discomfort or another condition that makes continued participation unsafe.
3. Where a physical limitation, injury or other circumstance is relevant to safe participation, the Customer is encouraged to inform the instructor to the extent necessary for the instructor to adapt or advise appropriately. Pasito Dance School does not require Customers to disclose unnecessary medical information.
4. Pasito Dance School may refuse or end participation where a Customer behaves dangerously, seriously disrupts a class, harasses or threatens others, deliberately ignores reasonable safety instructions, damages property or otherwise materially breaches these Terms and Conditions or reasonable house rules.
5. Participation at the studio or another venue is also subject to reasonable rules imposed by the venue.

ARTICLE 10. CHANGES, CANCELLATIONS AND LOCATIONS

1. Pasito Dance School will use reasonable efforts to provide Classes and other services as scheduled but may change an instructor, room, venue, time or other operational detail where reasonably necessary.
2. The primary studio location is Plesostraat 345-347, Amsterdam, but Pasito Dance School may provide services at other locations. A reasonable location change does not by itself end the Agreement where the service remains substantially equivalent.
3. If Pasito Dance School materially changes the time or location of a booked Class, it will provide notice as soon as reasonably possible. Where appropriate, the Customer may cancel that booking without losing the applicable credit or may attend the rescheduled Class.
4. If Pasito Dance School cancels a Class or service and cannot provide a reasonable replacement, it will provide an appropriate credit, extension, alternative or refund for the affected unprovided service, taking account of the type of product and applicable law.
5. Temporary timetable changes, holiday closures, substitute teachers and reasonable adjustments to the weekly schedule do not automatically entitle a Customer to terminate a fixed-term Subscription, provided the Subscription remains substantially usable as sold.

ARTICLE 11. SUSPENSION OR TERMINATION BY PASITO DANCE SCHOOL

1. Pasito Dance School may temporarily suspend access to services where the Customer has an overdue payment, presents a serious safety risk, materially breaches these Terms and Conditions, or where suspension is otherwise reasonably necessary.
2. Pasito Dance School may terminate an Agreement for a material breach that is not remedied after a reasonable opportunity to do so, unless the breach is sufficiently serious to justify immediate termination. Examples may include repeated non-payment, violence, threats, harassment, deliberate dangerous conduct or serious misuse of the booking system or school property.
3. Where Pasito Dance School terminates an Agreement for reasons not attributable to the Customer and cannot provide the remaining service, any prepaid amount relating to the unprovided portion will be refunded or otherwise settled as required by law.
4. Where termination results from the Customer's material breach, Pasito Dance School may set off amounts lawfully due to it against any refund, but will not retain amounts in a manner prohibited by mandatory consumer law.

ARTICLE 12. FORCE MAJEURE

1. Pasito Dance School is not responsible for delay or failure to perform to the extent caused by circumstances beyond its reasonable control, including serious illness or incapacity, government measures, emergencies, power or infrastructure failures, fire, flood, severe weather, transport disruption, public health measures, venue closure or other comparable circumstances.
2. During a force majeure situation, Pasito Dance School may reasonably suspend, relocate, reschedule or adapt the affected service.
3. If the affected service cannot reasonably be provided within an appropriate period, Pasito Dance School will offer a reasonable solution such as an alternative service, credit, extension or refund for the unprovided part, where applicable and subject to mandatory law.
4. Nothing in this Article excludes a refund or other remedy that a consumer is entitled to under mandatory law.

ARTICLE 13. PRICES, PAYMENTS AND LATE PAYMENT

1. Prices are those stated in the applicable Product Description and include VAT where VAT is required to be charged.
2. Payments are made using the payment method offered through Bueno or another method agreed by Pasito Dance School. Payment processing may be carried out by an external payment service provider.
3. Where a Subscription is paid in instalments, the payment schedule stated in the Product Description or checkout process applies. Instalment payment does not shorten the agreed fixed term of the Subscription.
4. Pasito Dance School may refuse or suspend access to services while an amount that is due remains unpaid, after taking account of any mandatory consumer payment rules.

5. If a consumer fails to pay on time, Pasito Dance School may charge statutory interest and collection costs only in accordance with applicable Dutch law and after any legally required reminder or notice period has been provided.
6. Any refund due will normally be made using the original payment method where reasonably possible, unless another method is agreed or required.

ARTICLE 14. LIABILITY

1. Pasito Dance School will perform its services with reasonable care and skill. No particular learning result, performance level or rate of progress is guaranteed.
2. Pasito Dance School is responsible for direct loss or damage to the extent that it results from an attributable breach of the Agreement or an unlawful act for which Pasito Dance School is legally responsible.
3. Pasito Dance School is not responsible for injury or damage arising solely from the ordinary inherent risks of dance or physical activity, from the Customer's failure to follow reasonable safety instructions, or from circumstances that cannot reasonably be attributed to Pasito Dance School.
4. Pasito Dance School is not responsible for loss, theft or damage to unattended personal belongings except to the extent that such loss or damage is legally attributable to Pasito Dance School.
5. To the extent permitted by law, Pasito Dance School is not liable for indirect or consequential loss that was not reasonably foreseeable as a result of an attributable breach.
6. Nothing in these Terms and Conditions excludes or limits liability where such exclusion or limitation is prohibited by mandatory law, including liability arising from intent or deliberate recklessness where the law does not permit limitation.

ARTICLE 15. INTELLECTUAL PROPERTY, CLASS MATERIALS AND RECORDINGS

1. Text, graphics, logos, photographs, videos, teaching materials and other content created or owned by Pasito Dance School are protected by intellectual property law and may not be copied, published, sold or commercially reused without permission, except where the law allows otherwise.
2. Class-summary videos and other teaching materials supplied to Students are intended for personal learning and reference. They may not be publicly redistributed, uploaded, sold or used commercially without prior permission from Pasito Dance School.
3. Class-summary videos are primarily recordings of instructors demonstrating material. Students may sometimes appear incidentally in the background or in mirrors. Handling of identifiable images is further explained in the Pasito Dance School Privacy Policy.
4. Participation in a Class does not by itself constitute consent for Pasito Dance School to use a Student's identifiable image for promotional advertising. Where Pasito Dance School intentionally creates promotional photographs or videos featuring identifiable Students, it will request permission as appropriate.

ARTICLE 16. PRIVACY AND DATA PROTECTION

1. Pasito Dance School processes personal data in accordance with applicable data protection law and its Privacy Policy, available on the Pasito Dance School Website.
2. Bookings and customer administration may be processed through external service providers, including Bueno and payment providers. Other service providers may be used for hosting, accounting, communications, analytics or advertising as described in the Privacy Policy.
3. Marketing or promotional communications are sent only where Pasito Dance School has an appropriate legal basis to do so. Customers may use the unsubscribe method provided in relevant emails or contact Pasito Dance School regarding communication preferences.
4. Separate rules may apply to cookies, analytics and advertising technologies used on the Website, as described in the applicable Privacy Policy and Cookie Policy or consent interface.

ARTICLE 17. CHANGES TO THESE TERMS AND CONDITIONS

1. Pasito Dance School may update these Terms and Conditions for future Agreements at any time. The version supplied or made available when a Customer enters into an Agreement remains applicable to that Agreement unless a later version is lawfully incorporated.
2. For an ongoing Agreement, Pasito Dance School may make reasonable changes where there is a valid reason, such as a change in law, platform functionality, payment methods, operational requirements or the services provided, provided that the change is not unfair to the Customer.

3. Where a change materially affects an ongoing consumer Agreement, Pasito Dance School will give reasonable notice before the change takes effect and will provide any termination right or other remedy required by mandatory law.
4. Changes will not retroactively reduce rights already accrued by the Customer.

ARTICLE 18. COMPLAINTS, GOVERNING LAW AND DISPUTES

1. Customers are encouraged to raise questions or complaints first with Pasito Dance School at info@pasitodance.com so that the parties can attempt to resolve the issue directly.
2. Agreements with Pasito Dance School are governed by Dutch law.
3. Disputes will be submitted to the court that has jurisdiction under applicable law. Nothing in these Terms and Conditions deprives a consumer of mandatory consumer protection or jurisdiction rights that apply in the consumer's country of residence under applicable European law.

ARTICLE 19. FINAL PROVISIONS

1. The headings in these Terms and Conditions are for convenience and do not affect interpretation.
2. Failure by Pasito Dance School to enforce a provision on one occasion does not waive the right to enforce that provision later.
3. The English version of these Terms and Conditions is the version used by Pasito Dance School for its services. Any translation supplied for convenience should be interpreted consistently with the English version, subject to mandatory law.
4. The current Terms and Conditions are made available through Pasito Dance School's Website and/or booking process in a form that can be stored or reproduced.

ANNEX 1. MODEL WITHDRAWAL FORM

Complete and return this form only if you have a statutory right of withdrawal and wish to exercise it. You may also use another unequivocal written statement.

To:	Pasito Dance School - info@pasitodance.com
I/We hereby give notice that I/We withdraw from my/our contract for:	_____
Ordered / agreement concluded on:	_____
Name of consumer(s):	_____
Address of consumer(s):	_____
Email address:	_____
Date:	_____
Signature (only if submitted on paper):	_____

Contact for notices and questions: info@pasitodance.com